

TAX COLLECTOR NARRATIVE
DESIREE L. MAHURIN

This year has brought some standardization and consistency to the office after 2015 being such a year of personnel turnover. Our partnership with the Town Clerk and the town clerk functions still proves to be very efficient and we work as a team to offer quality and professional services to the community regarding tax collection, motor vehicle transactions, dog licensing and vital record documents to name a few. It has been a pleasure to be part of this team with Town Clerk, Brook Rose and Deputy Tax Collector/Municipal Clerk, Alisa St. Amour.

If you have any questions regarding your property tax bills, payments towards your bill, delinquent balances or the lien and deeding processes, please feel free to contact me personally on Tuesdays through Fridays at the contact information below:

Email: taxcollector@thorntonnh.org Phone: (603)726-4232
Hours: Tuesdays - Thursdays 8:00 am - 4:00 pm & Fridays 8:00 am – 3:30 pm

Tax payments are accepted Monday - Friday during regular office hours as well as Tuesdays until 7:00 pm by any of the staff in the office.

This year I have added quite a bit of information to the Town website, Tax Collector page, regarding taxes, tax rate information, billing processes, payment options and lien/deeding processes. You can also find useful information on the Tax Kiosk website regarding on-line payment options, basic assessing information and tax bill copies. The kiosk is linked through our website under On-Line Services, Property Taxes Review/Pay On-Line. I encourage you to visit our website at www.TownofThornton.org to find this information as well as much, much more.

We continue to have an above average collection rate of the current property tax bills:

Total 2016 property tax bills	\$7,293,354	
Total 2016 collected property tax bills	\$6,784,484	Collection rate = 93%

On-line payments continue to show growth since its inception in 2013 as you can see by the numbers below:

	<u># of payments processed</u>	<u>\$ of payments processed</u>
2013	119	\$273,317
2014	274	\$436,786
2015	294	\$490,382
2016	417	\$679,182

As always, it has been my pleasure to serve the Town of Thornton since 2011 and I hope to continue my tenure of service for years to come.

Desiree L. Mahurin, Certified Tax Collector